Guaranteed Investment Certificate (GIC) Purchase & Maturity Instructions

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INTRODUCTION

Guaranteed Investment Certificates (GICs) can be purchased, renewed or redeemed on maturity through ScotiaConnect. Please note that this functionality is only available to the Small Business segment at this time. If you are unable to access any of these functionalities, talk to your Super User to make sure that your access has been set up correctly. For steps on how to provide access to a user group, please refer to the <u>Setting up Access for User Groups</u> section of this guide.

PURCHASING GICs

From the **Overview** page, scroll down to the **Investment accounts** section and click **Review your GIC options** link. Alternatively, you can also go to the Accounts tab and do the same.

() You have 8 GICs maturing soon View details	
(00000000123456) - TD GIC 1 \$742,704.75 USD	>
(00000000123457) - TD GIC 2 \$354,699.15 CAD	>

This will navigate you to the GIC purchase page. In this page, you will be able to select the **Investment Plan** number, the **Account to fund investment** and the **Investment amount**. Click **Continue** when you have completed all 3 fields.

GIC purchase					
_					
0	2	3	4		
	Step 1 of	f 5: Decide how you'l	invest		
First, let's decide how you'd like to invest					
Purchase guaranteed investment certificates	to boost cash flow	and meet your sh	ort- and long-tern	n business investment g	pals
Learn more about GIC purchase					
Investment plan					
TD-GIC (00000000123456)					~
Account to fund investment					
CAD Cash - \$1.447 144 87 CAD					~
Investment amount (min \$500)					
\$100,000					
Cancel					Continue

Next, is to choose a GIC product options. Start by selecting the **Investment type** and **Investment product issuer**.

Investment type	Investment product issuer
All GICs 🗸	The Bank of Nova Scotia 🗸 🗸
All GICs	The Bank of Nova Scotia
Cashable GICs	National Trust Company
Non-redeemable GICs - less than 1 year	Montreal Trust Company of Canada
Non-redeemable GICs - 1 year +	Scotia Mortgage Corporation

Then, choose the type of GIC you would like the funds to be invested in. You can click **View more options** for additional rates. Click **Continue** to go to the next step.

\bigcirc	1 year	0.36%	BNS Cashable GIC. Paid at Maturity. ¹
0	1 year	1.07%	BNS Long Term Non-Redeemable GIC. Compounded Annually. ¹
\bigcirc	18 months	1.12%	BNS Long Term Non-Redeemable GIC. Compounded Annually. ¹
ew more o Back	ptions + Cancel		Continue

Depending on the term you chose from the previous step, most GIC terms will allow you to choose an **Interest payment frequency** from a drop-down menu. Note that changing this may affect the interest rate. Then, select a maturity instruction and click **Continue**.

l year	Interest rate () 1.07 %	Investment amount/principal \$100,000.00 CAD
Issuer - GIC type	BNS Long Term Non-Redeemable GIC	
Purchase date (i)	April 26, 2022	
Account to fund investment	CAD Cash	
rest payment frequency (Note: Changir npounded Annually - 1.07 % 	ng this may affect interest rate)	
rest payment frequency (Note: Changir npounded Annually - 1.07 % et a maturity instruction	ng this may affect interest rate)	
est payment frequency (Note: Changir npounded Annually - 1.07 % 	ng this may affect interest rate)	Renew or reinvest in a new GIC

Note that you will have another opportunity to change the maturity instruction 28 days prior to the maturity date. For steps on how to change the maturity instructions, go to the <u>Changing Maturity Instructions</u> section of this guide.

The summary of GIC terms will be shown once again. Read the **Terms and Conditions** and mark that you have read, understood and agree with the terms and conditions. Then, click **Continue** to complete the purchase.

* <u>Please note</u> : If your current GIC's maturity instruction is any one of the following or a combination of the following: (a). move the Matu Account, (b). move the Maturity Amount into a new eligible GIC, or (c). move the Maturity Amount into another Scotiabank Business Acc change in maturity instructions (as detailed in the section above) can be submitted up to one (t) day prior to the maturity date of your cu maturity instruction includes moving the Maturity Amount to an account with another financial institution, the request for change in ma in the section above) must be submitted at least three (3) days prior to the maturity date of your current GIC (by no later than 0:30 PM if and no later than 3:30 PM if such date is a Saturday or Sunday). If your current GIC's maturity instruction includes a payment through ch maturity instructions (as detailed in the section above) must be submitted at least 12 days prior to the maturity date of your current GIC (such date is a business day and no later than 3:30 PM if such date is a Saturday or Sunday).	rity Amount into the Cash count, the request for a irrent GIC. If your current GIC's turity instructions (as detailed if such date is a business day eque, the requested change in (by no later than 10:30 PM if
Interest Calculation: Interest is accrued daily on your GIC, on the basis of a year with 365 days(for CAD currency) and 360 days (for US date up to, but not including, the maturity date. During a leap year, interest is also earned on the leap day. For Scotia GICs that pay inter (monthly, semi-annually or annually) the last payment is paid at maturity. The value of a compounded GIC is paid to you on the maturity does not fall on a business day the term of the GIC will be extended to the next business day and interest will be paid to that day. Please Companion booklet regarding possible interest rate clawbacks, as applicable to certain GICs.	D currency) , from the issue rest during their term date. If the maturity date e see the Investment
I have read, understood, and agree with the terms above and the terms and conditions detailed in the Investment Com other agreements and documents listed above. Back Cancel Cancel	panion Booklet and the
	Next: Purchase summary
Privacy 岱 Legal 년 Security 년 Contact Us 岱 Help Centre 년	© Scotiabank. All Rights Reserved.

A confirmation that the GIC purchase is successful will appear together with the GIC Certificate number. The investment details will also be visible including the Maturity date and value. You can either **Go to GIC details** or **Go to Accounts** from this page.

\bigcirc
You've purchased a new guaranteed investment certificate You can check back for the details of this GIC in its related investment plan in Reporting, Accounts, or Overview
Certificate number: 100000005Y12

CHANGING MATURITY INSTRUCTIONS

To change the maturity instructions of a GIC maturing within 28 days, go to the **Overview** page, locate the **Investment accounts** section, and click **View details**. Alternatively, you can also go to the Accounts tab and do the same.

(i) You have 8 GICs maturing sod	View details
(00000000123456) - TD GIC 1 \$742,704.75 USD	>
(00000000123457) - TD GIC 2 \$354,699.15 cad	>

This will take you to the list of your investment accounts. Click the investment account number to see the information details of each GIC maturing within 28 days under that investment account. Click the **View maturity details** link to change the maturity instruction for the GIC that you wish to renew.

GICs maturing soor	ſ		⑦ Help 🛱 Pri
elect GICs from your inve	estment plan(s) to view or update t	he renewal and maturity instructions	on the GICs that are maturing soon.
00000000123456) (2)	1		
BNS Short Term Non-	Redeemable GIC (100000000ABC	ED)	View maturity details
Interest rate	Term	Current value	Maturity date
0.25%	9 months	\$500.93 USD	06/28/2022 (4 Days to go)
BNS Short Term Non-	Redeemable GIC (100000000EFG	K)	View maturity details
	Term	Current value	Maturity date
Interest rate			

This will take you to the **Investment details – GIC page**. In this page you have the option to either renew the GIC or cash it out to your Investment account upon maturity.

RENEWING GICs

Start by clicking **Renew or reinvest in a new GIC**.

Select a maturity instruction			
S Cash out GIC to my account	>	Renew or reinvest in a new GIC	>

Choose the **Investment type** and the **Investment product issuer**.

Investment type	Investment product issuer
All GICs 🗸	The Bank of Nova Scotia 🗸 🗸
All GICs	The Bank of Nova Scotia
Cashable GICs	National Trust Company
Non-redeemable GICs - less than 1 year	Montreal Trust Company of Canada
Non-redeemable GICs - 1 year +	Scotia Mortgage Corporation

Next, choose the type of GIC you would like the funds to be re-invested in on the maturity date. You can click **View more options** for additional rates. Then, click **Continue** to go to the next step.

Promotional Get premium	rates interest rates with princip	al guarantee. Available fo	or a limited time only.					
\bigcirc	1 year	0.78%	NTC Long Term Non-Redeemable GIC. Paid Monthly.					
0	1 year	1.03%	NTC Long Term Non-Redeemable GIC. Compounded Annually. ¹					
•	1 year	1.03%	NTC Long Term Non-Redeemable GIC. Paid Annually. ¹					
0	1 year	0.32%	NTC Cashable GIC. Paid at Maturity. ¹					
0	1 year	1.95%	NTC 1 Year Special Rate GIC. Paid Monthly. ¹					
0	1 year	2.2%	NTC 1 Year Special Rate GIC. Compounded Annually. ¹					
\bigcirc	18 months	0.83%	NTC Long Term Non-Redeemable GIC. Paid Monthly.					
View more	options +							
1. This GIC ha	1. This GIC has additional options for interest payment frequency							
Cancel			Continue					

Review the information of the selected GIC. Depending on the term you chose from the previous step, some GIC terms will allow you to choose an **Interest payment frequency** from a drop-down menu. Note that changing this may affect the interest rate. If this option is not available, you can click **Continue** to proceed. If you would like to return to the previous page, click **Back**. If you want to cancel the renewal, click the **Cancel** button.

Interest payment and maturity options	
You will have a chance to update your interest and maturity instructions after completing this purchase on renewal	
Interest payment frequency (Note: Changing this may affect interest rate)	
Paid at Maturity - 0.15 %	~
Paid Monthly - 0.15 % Paid at Maturity - 0.15 %	
Maturity instruction (default) ¹ Cash	
Back Cancel	Continue Next: Renewal summary
1. Default value may change before maturity date	

The summary of the new GIC terms will be shown once again. Read the **Terms and Conditions** of the renewal and mark that you have read, understood and agree with the terms and conditions. Then, click **Continue** to complete the renewal.

Interest Calculation: Interest is accrued daily on you date up to, but not including, the maturity date. For t maturity. The value of a compounded GIC is paid to y to the next business day and interest will be paid to t certain GICs.	Ir GIC, on the basis of a year with 365 days(for CAD currency) and 360 days (for USD currency) , from the issue Scotia GICs that pay interest during their term (monthly, semi-annually or annually) the last payment is paid at you on the maturity date. If the maturity date does not fall on a business day the term of the GIC will be extended hat day. Please see the Investment Companion booklet regarding possible interest rate clawbacks, as applicable to					
I have read, understood, and agree with the terms above and the terms and conditions detailed in the Investment Companion Booklet and the other agreements and documents listed above						
Back Cancel	Continue					

A confirmation page will appear. Click **Go to GIC details** to proceed to the new GIC details.

\bigcirc	
You've updated a guaranteed investment certificate	
You can check back for the details of this GIC in its related investment plan in Reporting, Accounts, or Overview.	
	Go to GIC details

The new maturity instruction will be reflected; however, the new rate and new term will not be in effect until the GIC renews on the maturity date.

\$6,006.77 CAD		
nvested amount	Interest rate ¹	Term
5,983.19 CAD	7.99%	1 year
sue date	lssuer	CDIC
7/18/2020	The Bank of Nova Scotia	This GIC is eligible for CDIC coverage
laturity date 7/19/2021 (13 days to go)	Maturity value \$6,023.80 CAD	Maturity instruction ² Reinvest to BNS Long Term Non Redeemable GIC - 100.00%

CASHING OUT GICs TO YOUR INVESTMENT ACCOUNT (ON MATURITY)

From the Investment details – GIC page, select Cash out GIC to my account.

Select a maturity instruction			
S Cash out GIC to my account	>	Renew or reinvest in a new GIC	>

You will be prompted to confirm that you are about to change the maturity instructions for the GIC. Note that when the GIC matures, the funds will be cashed out to the Cash portion of your investment plan account. Click **Confirm** to proceed.

You're about to change the this GIC	maturity	instructions for
When this GIC matures, the func investment plan account.	ds will be c	ashed out to your
	Cancel	Confirm

A confirmation will appear on the same **Investment details – GIC** screen.

Investment details - GIC	🕐 Help 🛱 Print
• You've successfully updated the maturity instructions for this GIC.	

SETTING UP ACCESS FOR USER GROUPS

To add GIC functionality to an existing user group, navigate to **Administration > User Groups.** This functionality is added to the Super User group by default.

Overview	Accounts	Payments	Reporting	Services	Administration
Administr —	ation				
Users al User info User gro Audit log Self adm Service in	nd services ormation ups inistration [2] nformation	•			

Select the **Group Name**.

User Group Ir	nformation					Entitlement Re	He port
Group Name -	Users Belonging to	each Group	Pending Services		Setup Date	Last Updated Date	Action
Admin Group	user 5	*		*	11/02/2020	04/21/2021	Delete

Under the **Services assigned to the group**, place a check mark beside **Online GICs** and click the service name.

	Ser	vices assigned to the Admi	ssigned to the Admin Group group:				
T r	The not v	users above have access to the priv vant this group to have access to ar	vileges listed below. Rememb ny particular functions within a	er, when adding a service to a group, all functions applicable to the selected service will automatically be enabled. If you do service, you must deactivate these functions on the "User Group Information - Service Privilege" Details screen.			
0	Clicł	on any Service Privilege below, to	view/update the underlying Se	ervice Privilege Details.			
(Service Privileges	Hours of Operation	Description of Privilege			
	~	Balance and Transactions	00:00 - 23:59	View real-time account balance and transaction information.			
	~]	Account Transfer	07:30 - 20:00	Do same-currency and cross-currency transfers between your CAD and USD accounts.			
	~]	Bill Payment	07:30 - 20:00	Pay bills from your Scotiabank accounts to registered utility companies.			
0	~	Online GICs	07:30 - 16:00	Renew your current GICs and view and manage the details of your investments.			
	~	Stop Payment	07:30 - 20:00	Stop the payments on an issued cheque or a group of cheques.			
	~]	Administration	00:00 - 23:59	Give each of your ScotiaConnect users access to the functions and accounts they need.			
(Remote Deposit	08:00 - 17:30	Remotely deposit your cheques anytime, saving time and getting access to your money faster.			

Check the GIC function(s) you would like to assign to this group and select the **Account Number**(s) that you want this group to have access on. Click **Continue**, then **Save**. A confirmation on top of the page will be displayed.

User Group Infor	mation - Service Privile	ege Details			
User Group Name	Admin Group				
Service Name	Online GICs	Hours of	Operation 07:30 - 1	6:00 Eastern Time	
Functions belongi	ng to the Online GICs service	3			
The functions below are as	ssociated with this service. Place a ch	eck mark in each box to allow access.			
Assign	Function	Assign		Function	
	Purchase			Renewal	
Accounts belonging The accounts below are as Account Number	to the Online GICs service ssociated with this service. Place a ch ber	eck mark in each box to allow access to the Account Name	account when using this service. Currency	Ac. unt Type	
000000001234	458		USD	TD	
000000001234	456	TD-GIC-1	CAD	TD	
				Cancel	Continue
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FOR FURTHER ASSISTANCE

Need Help?

In the footer of any page in ScotiaConnect, you will find a **Help Centre** link.

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Clicking that link will take you to a resource page with documents, videos, webinars and guided tutorials. There is also a knowledge base of Frequently Asked Questions.

Global Business Payments Technical Helpdesk - Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.

- 1-800-265-5613 Toll-free number within North America
- 1-416-288-4600 Local Toronto area customers
- 1-800-463-7777 pour le service en français
- Email: <u>hd.ccebs@scotiabank.com</u>. Your email will be answered within 24-48 business hours.

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