# ScotiaConnect® Digital Banking

# Scotia Mobile Balance & Transaction Quick Reference Guide

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**Note**: Access to the ScotiaConnect Mobile Banking application can be restricted in ScotiaConnect, see the User Administration guide for more details.

#### **Viewing Balances**

From the homepage of the ScotiaConnect Mobile Banking application you will be able to see up to 12 accounts in the Account Summary section.

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Scotia	aConnect®	Digital	Banking	
	<i>•</i>	डि		
Cre	ate Transfer	Pay a	Bill	
My Activiti				
	To Approve		To Submit	
Wire	43	>	390	
EFT	68	>	3742	
Transfers Same Currency	7	>	1	
Transfers Cross Currency	14	>	-	
Bill Payments	3	>	120	
Canadian B	usiness	\$10,	<b>500.99</b> ca	
Account Si Canadian B 12345 67890 0 Canadian Ic 56789 09876 (	usiness			D
Canadian B 12345 67890 0 Canadian Io 56789 09876 0	usiness	\$5,	<b>200.99</b> ca	D
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Canadian B 12345 67890 0 Canadian k 56789 09876 ( To view the rer To view the rer DEPOSI PROTEC	usiness 11 Dans 12 naining accoun	\$5, ts, please sured u	200.99 CA e go to Accou nder the CD ency, have a	D nnts.
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To see any additional accounts select the 'Accounts' icon. You can do a quick search for any of your accounts by entering at least three characters from the account name or account number in the 'Search' bar above the listed accounts.

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CONVERS18		\$222,4	00.00 CAD	
СРСР	1	\$46,7	<b>15.44</b> USD	>
СРСР	¥	\$15,313,3	56.53 CAD	>
A Norma		e <sup>−e</sup>		

### **Viewing Transactions**

To view transactions, tap on the account in question either from the Account Summary section of the homepage or from the Accounts page. You will then be shown the balances and a list of transactions for the account. You can also tap the arrow beside the transaction to get additional details.

\$10,500.99         \$10,500.99           Account Type         As of           DDA         01/01/2018 12:59 ED   Most Recent Transactions Balance Forward 01/01/2018 06:00 \$ Transfer to John
\$10,500.99 CAD         11111 1111 01           Opening Balance         Closing Balance           \$10,500.99         \$10,500.99           Account Type         As of           DDA         01/01/2018 12:59 ED   Most Recent Transactions Balance Forward 01/01/2018 06:00 \$ Transfer to John
\$10,500.99         \$10,500.99           Account Type         As of           DDA         01/01/2018 12:59 ED   Most Recent Transactions Balance Forward 01/01/2018 06:00 \$ Transfer to John
DDA 01/01/2018 12:59 ED Most Recent Transactions Balance Forward 01/01/2018 06:00 \$ Transfer to John
Transfer to John
Transfer to John
01/02/2018 21:47 Dr <b>\$280.</b>
Transfer from Smith 01/01/2018 22:16 Cr \$2,000.0
View more transactions on ScotiaConnect Digital B

**Note** that you will be able to see all transactions associated with that account for the last seven days to a maximum of 250 transactions. If there have been more than 250 transations within the last seven days you will see a message at the bottom of the screen advising you that additional transactions can be viewed on the brower-based version of ScotiaConnect.

## **Contact Us**

Technical Support Helpdesk - Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.

- 1-800-265-5613 Toll-free number within North America
- 416-288-4600 Local Toronto area customers
- (800) 463-7777 pour le service en français
- Email: hd.ccebs@scotiabank.com. Your email will be answered within 24-48 business hours.
- To book product training, please send an email to gbp.training@scotiabank.com

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