

ScotiaConnect® Digital Banking

Scotia Mobile Balance & Transaction Quick Reference Guide

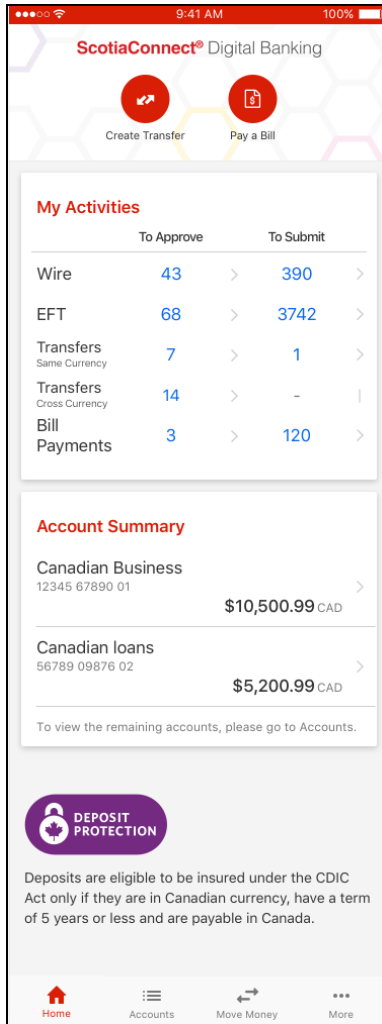
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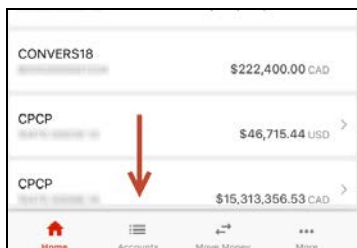
Note: Access to the ScotiaConnect Mobile Banking application can be restricted in ScotiaConnect, see the User Administration guide for more details.

Viewing Balances

From the homepage of the ScotiaConnect Mobile Banking application you will be able to see up to 12 accounts in the Account Summary section.

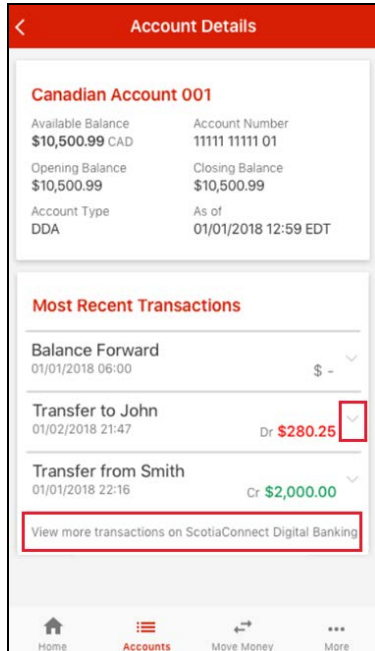


To see any additional accounts select the 'Accounts' icon. You can do a quick search for any of your accounts by entering at least three characters from the account name or account number in the 'Search' bar above the listed accounts.



Viewing Transactions

To view transactions, tap on the account in question either from the Account Summary section of the homepage or from the Accounts page. You will then be shown the balances and a list of transactions for the account. You can also tap the arrow beside the transaction to get additional details.



Note that you will be able to see all transactions associated with that account for the last seven days to a maximum of 250 transactions. If there have been more than 250 transactions within the last seven days you will see a message at the bottom of the screen advising you that additional transactions can be viewed on the browser-based version of ScotiaConnect.

Contact Us

Technical Support Helpdesk - Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.

- 1-800-265-5613 - Toll-free number within North America
- 416-288-4600 - Local Toronto area customers
- (800) 463-7777 - pour le service en français
- Email: hd.ccebs@scotiabank.com. Your email will be answered within 24-48 business hours.
- To book product training, please send an email to gbp.training@scotiabank.com

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